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We've cooked up something new for hospitality businesses...

# MYOB RetailHospitality

Touchscreen POS software for restaurants, bars, cafés and food outlets.

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Running a hospitality business can be a challenge. Stiff competition and ever rising prices means you must keep your eye on the ball at all times. Then there are the customers: fussy, fickle and always in a hurry.

So how do you manage customer service efficiently and with a minimum amount of fuss?

MYOB RetailHospitality is the answer. Designed specifically for restaurants, bars, cafés and food outlets, it is an easy to use Touchscreen/Point of Sale application that works with the business reporting and analytical functionality of MYOB RetailManager to provide you with:

#### Fast sales processing

Through the Touchscreen interface, RetailHospitality allows you to process sales fast. You can set up cash buttons your way, for quicker processing and reduced errors.

#### Customised, easy to use touch screen interface

RetailHospitality allows you to group products into the categories you want for easy identification. You can also select colour schemes, add buttons, include digital photos and adjust security features to customise your Touchscreen to suit your specific needs.

#### Easy order and table tracking

RetailHospitality makes managing tables easy. Through your Touchscreen interface you can track orders, process multiple payment types and even transfer tables.

#### Multiple docket printing

Sending orders to a kitchen or bar is easy with MYOB RetailHospitality. Once an order has been entered, it will be automatically sent to the printer/s you specify.

#### Integrate your Touchscreen POS with the rest of your business

RetailHospitality works in conjunction with MYOB RetailManager, Australia's leading Retail POS software. This combination allows you to manage your inventory, record

stock and customer information, and print reports on sales, products, employees and customers. You can also integrate MYOB RetailHospitality with MYOB accounting packages to streamline your administration requirements – from Touchscreen to BAS.

#### Retail Enhancement and Support

##### Supporting your business, 7 days a week

Retail Enhancement and Support – the comprehensive support program for MYOB retail software – keeps your retail business running smoothly and efficiently with seven-days-a-week access to technical support, as well as software upgrades sent to you automatically.

Whether you need a hand setting up, or want to get more out of your retail solution, you can count on MYOB Technical Support 7 days a week – even on a Sunday morning! Our call centre is open:

- Monday to Wednesday: 9.00am - 7.00pm
- Thursday to Friday: 9.00am - 9.00pm
- Saturday to Sunday: 9.00am - 5.00pm

##### Receive MYOB software upgrades automatically

You'll automatically receive new version upgrades of your MYOB retail product as they're released, so your business can stay up to date with the latest retail business management technology.

##### Receive the monthly e-newsletter 'MYOB Retailer'

To ensure your business gets the most out of your software, you can receive a monthly newsletter that's packed with the latest news and consumer trends, hints, tips, technical information and more. We'll also provide you with information that can help you successfully get through the busy end of financial year period.

##### One full year of 7 day a week support included

When you purchase MYOB RetailHospitality bundled with MYOB RetailManager, you are entitled to one year of Retail Enhancement and Support from the date of registration.

### Need on-site assistance?

In addition to telephone support, MYOB POS Partners can visit your store and assist with installation, setup, implementation and maintenance of your systems and associated hardware and peripherals (such as touch screens and docket printers). And depending on their field of expertise, they can also assist with other areas of your retail business. For a complete list of POS Partners, visit [www.myob.com/au](http://www.myob.com/au)

## MYOB RetailHospitality Technical Information

### What is MYOB RetailHospitality?

MYOB RetailHospitality is add-on software for MYOB RetailManager that helps you manage sales tasks in a restaurant, café, take-away, or other hospitality business. RetailHospitality reads information (such as staff and stock records) from your RetailManager database and passes back details of the transactions performed in RetailHospitality. You can use the reporting features within RetailManager to track and review the performance of your business.

### MYOB RetailHospitality consists of two modules:

#### Touchscreen/POS module

RetailHospitality is designed to help you quickly locate items and add them to a sale or order. Sales and orders can be saved for later review and payment, and their details output to printers in different areas of the restaurant. RetailHospitality also has a table management mode that lets you view the availability and order status of tables. In addition to the sales tasks, you can also perform functions such as balancing the cash drawer at the end of the business day.

#### Administration module

MYOB RetailHospitality Admin lets you customise the way RetailHospitality works. You also use this module to connect to, and use information from, your RetailManager database. While stock items are created in RetailManager, you can use RetailHospitality Admin to organise these items according to, say, the parts of your menu or the sections of your restaurant. Similarly, while staff records are created in RetailManager, you can use RetailHospitality Admin to decide what functions they can access and what passwords they will use.

### MYOB RetailHospitality works with the following hardware devices:

- Barcode scanners
- A4 laser printers for printing reports and labels
- Docket printer with Esc POS command
- Electronic cash drawer

### Minimum System Requirements

The following system specifications are the minimum required for MYOB RetailHospitality software:

#### Software

- MYOB RetailManager v8

#### Hardware

- PC with Pentium 3 processor (or equivalent) at 500MHz or better
- 128MB RAM
- 1GB free hard disk space
- Touchscreen enabled monitor, 16-bit colour, 800x600 screen resolution
- CD/RW or removable drive for backups

#### Operating System

- Windows 2000 or Windows XP Professional

#### Optional Hardware

- Barcode scanner
- A4 laser printer for printing reports and labels
- Epson or Posiflex thermal docket printer
- Electronic cash drawer
- Customer pole display

If you are already an MYOB RetailManager client and need the Touchscreen interface, you simply need to purchase an MYOB RetailHospitality licence. The licence costs \$695. Please note, you need to be on version 8 of MYOB RetailManager. Call **1300 555 111** for details.

To find out more about MYOB RetailHospitality, please call MYOB on **1300 555 111 (select option 2)** or visit [myob.com/au](http://myob.com/au).

### MYOB Retail POS family

From single retail stores and start-ups to multiple store operations and franchises, MYOB has a range of point-of-sale solutions to suit your needs:

**MYOB RetailBasics** – Turn a standard PC into an effective point-of-sale solution; one with a lot more functionality than a cash register.

**MYOB RetailReady** – A software and hardware solution that includes: MYOB RetailBasics, an electronic cash drawer, docket printer and barcode scanner.

**MYOB RetailManager** – A complete point-of-sale and retail business management solution. MYOB RetailManager keeps track of sales, promotions, GST, inventory, customer information and more. Plus, it helps you keep track of those all important margins.

**MYOB RetailEnterprise** – Ideal for multiple store operations, buying groups and franchises, MYOB RetailEnterprise enables you to bring specific reports and information together to give you a 'global', view of all your retail stores.